

DISCONNECT NOTICE

ACCOUNT NO. ID# TOTAL AMOUNT DATE

According to our records, we find your account delinquent as of this date in the above amount. If payment is not received in our office by _____, _____, we will be forced to disconnect your services. Written arrangements for payment may be made by completing a promissory agreement with the City Administrator at the city office, 557 4th Street between the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday. If a disconnect is made, reconnection will be made upon payment of the above amount **plus a \$30.00 disconnect fee and a \$30.00 reconnection fee between the hours of 8:00 a.m. to 4:00 p.m.** or a \$60.00 reconnection fee after hours. For reconnection after hours you may call 367-7655.

If you have a dispute over a utility bill, you may file a written request with the City Office **PRIOR** to the disconnect date, stating the area of dispute and the relief requested. They will schedule a conference within fourteen (14) days and notify you in writing by first class mail or in person of the time and place it will be held. No disconnect will be made until the conference is concluded.

Disconnection may be postponed upon presentation of a duly licensed physician's certificate which shall certify that a domestic subscriber or resident within such subscriber's household has an existing illness or handicap which would cause such subscriber or resident to suffer an immediate and serious health hazard by the disconnection of the utility's service to that household. Such certificate shall be filed with the utility within five (5) days of receiving notice and shall prevent the disconnection of the utility's service for a period of thirty (30) days from such filing. Only one (1) postponement of disconnection shall be allowed for each incidence of any due date.

Welfare recipients may qualify for assistance in payment of a utility bill. Welfare recipients should contact their caseworkers regarding this matter.

CUSTOMER NAME
CUSTOMER ADDRESS
DAVID CITY, NE 68632

SERVICE ADDRESS>

Delinquent/disconnect notices will be mailed after 5:00 p.m. on the tenth of the month or on the day the bill actually becomes delinquent.
As per Neb. Rev. Stat. §70-1605, the service shall not be discontinued for at least seven working days after issuance of such notice.